

ABOUT OUR INSURANCE SERVICES

1. The Gibraltar Financial Services Commission (FSC)

The Gibraltar FSC is the independent watchdog that regulates financial services in Gibraltar. It requires us to give you this document. Please use this information to decide if our services are right for you.

2. Whose products do we offer?

Sections A-E, F-L and N-X of this policy are insured by AXA Insurance UK plc who are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 202312. This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk or by contacting them on 0800 111 6768.

Sections E1 and E2 of this policy is insured by Amtrust Europe Limited, authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Financial Services Register Number 202189.

Sections M1 and M2 of this policy is insured by International Passenger Protection Limited, authorised and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Financial Services Register Number 311958.

3. Which service will we provide you with?

You will not receive advice or a recommendation from us. We may ask some questions so we can tailor the selection of products that we provide for you. You will then need to make your own decision about which product you choose.

4. What will you have to pay us for this service?

No fees are applicable on any policy.

5. Who regulates us?

Worldwide Internet Insurance Services Limited of Suite 321, Second Floor, Block 3, Eurotowers, Gibraltar is authorised and regulated by the Financial Services Commission. Our FSC Licence number is FSC00657B. Our permitted business is Insurance Mediation activities. You can check this on the FSC's Register by visiting the <http://www.fsc.gi/fsclists/Details.aspx?EntityID=5570> or by contacting the FSC on +350 200 40283.

6. Ownership

We are neither owned directly or indirectly by an insurance company.

7. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... in writing

Worldwide Internet Insurance Services Ltd
Suite D0060, The Long Lodge
265 - 269 Kingston Road
Wimbledon
London
SW19 3FW

... by phone

0203 137 8981

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR.

8. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.