

**CoverForYou Direct Policy Summary HD5** 





# TRAVEL INSURANCE POLICY SUMMARY

The purpose of this Policy Summary is to help **You** understand the insurance by setting out the significant features, benefits, limitations and exclusions. **You** still need to read the Policy Wording for a full description of the terms of the insurance, including the policy definitions.

This Policy Summary does not form part of the Policy Wording.

# **INSURANCE PROVIDER**

# This insurance is underwritten by HCC Insurance.

#### **PURPOSE OF THE INSURANCE**

The purpose of this travel insurance policy is to provide cover for losses arising as a result of specified events that occur before or during a **Trip**, including: Emergency medical expenses, **Theft** or **Loss** of **Baggage** and cancellation.

The cover provided is subject to certain limits and excesses, as set out in the Schedule of Benefits (see the final two pages of this Policy Summary).

# SIGNIFICANT FEATURES, CONDITIONS AND EXCLUSIONS

The cover provided is subject to certain conditions and exclusions. The table below sets out the significant features of the cover and the conditions and exclusions that apply. To ensure the policy is suitable for **You**, **You** are advised to read the Policy Wording which sets out all of the features, conditions and exclusions.

SIGNIFICANT FEATURES	CONDITIONS AND EXCLUSIONS	POLICY WORDING REFERENCE
Emergency Medical Expenses The following limits and excesses apply per person, per incident:	The cover provided includes:  » emergency medical, surgical and hospital treatment and ambulance costs;  » additional accommodation and travel expenses if You cannot return to the United Kingdom as scheduled; and  » repatriation to the United Kingdom if it is medically necessary.	Page 17, Section B1
Silver cover: Up to £10,000,000 (£100 Excess)	Significant Conditions:  » If You need inpatient medical treatment, You must contact the Medical Emergency Assistance Company, immediately on phone number +44 (0) 203 137 6651; and  » Additional accommodation and travel expenses and repatriation costs must be approved in advance by the Medical Emergency Assistance Company.	Page 12, 'Medical and Other Emergencies'
Up to £10,000,000 (£75 <b>Excess</b> )	• Cover is not provided if:	Page 8, 'Health Conditions' Page 15, General Exclusions, numbers 1 and 22
Platinum cover: Up to £10,000,000 (£50 Excess)	<ul> <li>* the claim relates to any heart condition, any circulatory condition, any respiratory condition, any cancerous condition or any cerebral condition (relating to the brain) which You knew about when You bought this insurance unless the condition has been declared to and accepted by us in writing;</li> <li>* the claim relates to You having a medical condition for which You are taking prescribed medication or You have seen a hospital specialist or needed inpatient treatment within the last 24 months unless the condition has been declared to and accepted by us in writing when You bought this insurance;</li> <li>* You are travelling against medical advice or with the intention of receiving medical treatment;.</li> <li>* You are receiving or waiting for hospital investigation or treatment for any undiagnosed condition or set of symptoms when You buy this insurance and/or at the time of commencing travel or You have been given a terminal prognosis; or</li> <li>* the claim relates to pregnancy or childbirth if You are more than 26 weeks pregnant at the start of or during your Trip.</li> </ul>	
	If <b>You</b> are an Annual Multi- <b>Trip Policyholder</b> and after <b>You</b> have paid <b>your</b> insurance premium <b>You</b> are diagnosed with a heart condition, a circulatory condition, a respiratory condition, cancer or if <b>You</b> receive in-patient medical treatment or if <b>You</b> are placed on a waiting list for investigation or medical treatment, <b>You</b> must contact <b>us</b> on 0203 1378981. <b>We</b> have the right to alter the terms of cover in line with the	

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change in risk.

#### **SIGNIFICANT POLICY WORDING CONDITIONS AND EXCLUSIONS FEATURES** REFERENCE **Cancellation and Cutting** Cover is provided for Loss of travel and accommodation expenses You have paid or Pages 17, and 19, Sections A and C **Your Trip Short** have agreed to pay under contract, and which You cannot get back, if it is necessary and unavoidable for You to cancel or cut short your Trip for specified reasons, includina: The following limits and You dying, becoming seriously ill or being injured; and excesses apply per person, the death, injury or serious illness of a Relative, Business associate or a Page 12, 'Medical and Other Emerper Trip: person with whom **You** have booked to travel, or a **Relative** or friend with gencies' whom You plan to stay during your Trip. Silver cover: Up to £2,000 (£100 Excess) **Significant Conditions:** Page 8, 'Health Conditions' » If it is necessary for You to cut short your Trip and return to the United **Gold cover:** Kingdom, You must contact the Medical Emergency Assistance Company Up to £5,000 (£75 **Excess**) immediately on phone number +44 (0) 203 137 6651. Platinum cover: Up to £7,500 (£50 Excess)

# Cover is not provided if: » the reason for cancellation or curtailment relates to a medical condition or illness which **You** knew about when **You** purchased this insurance and which could reasonably be expected to lead to a claim unless declared to us

# Pages 15, General Exclusions,

#### Your Personal Belongings and Baggage

Cover is provided for Loss, Theft or damage to personal belongings and Baggage owned by You (not borrowed or rented) during your Trip.

» In the event of a claim an allowance may be made in respect of wear and

» In the event of a claim You must provide receipts or other proof of owner-

Pages 21, Section F1 Page 13, General Definitions 'Pair or set of items'

The following limits and excesses apply per person, per incident (please see the Table of Benefits for the limit for any one item/set or pair of items and for Valuables and electronic/other equipment):

ship wherever possible for the items being claimed.

and accepted for cover in writing.

tear and Loss of value: and

And 'Valuables and electronic/other equipment'

# **Significant Exclusions:**

**Significant Conditions:** 

**Significant Exclusions:** 

Cover is not provided if:

# Silver cover:

Up to £1,000 (£100 Excess)

#### **Gold cover:**

Up to £2,000 (£75 Excess)

#### Platinum cover:

Up to £3,000 (£50)

- You do not report the Loss or Theft of belongings or Baggage to the police within 24 hours of discovering it and do not obtain a written police report;
- You leave your belongings or Baggage Unattended in a public place;
- the  $\boldsymbol{Loss}, \boldsymbol{Theft}$  or damage occurs whilst  $\boldsymbol{your}$  belongings or  $\boldsymbol{Baggage}$  are in the custody of the airline
- or transport company unless You report this to the carrier within 24 hours of discovering it and get a written report (a property irregularity report will be required if the Loss, Theft or damage takes place whilst in the care of an airline); or
- the Loss, Theft or damage to Valuables and electronic/other equipment occurs whilst not being carried in your hand luggage while You are travelling on Public transport or on an aircraft.
- the Loss, Theft or damage to contact or corneal lenses, sunglasses, prescription glasses or spectacles, dentures, hearing aids, artificial limbs, paintings, household equipment, mobile phones, bicycles and their accessories, motor vehicles and their accessories (this would include keys), marine craft and equipment or items of a perishable nature.

SIGNIFICANT FEATURES	CONDITIONS AND EXCLUSIONS	POLICY WORDING REFERENCE
Your Personal Money	Cover is provided for cash and traveller's cheques lost or stolen during <b>your Trip</b> .	Pages 21, Section F3
The following limits and excesses apply per person, per incident (please see the Table of Benefits for cash limits for persons 17 years of age or under):	Significant Conditions:  » In the event of a claim, You must be able to provide evidence of ownership and value (for example, receipts, bank statements or cash-withdrawal slips).  Significant Exclusions:	
under):  Silver cover: Up to £200 (£150 cash limit, £100 Excess)  Gold cover: Up to £300 (£200 cash limit, £75 Excess)  Platinum cover: Up to £500 (£250 cash limit,	Cover is not provided if:  "You do not report the Loss or Theft of personal money to the police within 24 hours of discovering it and do not obtain a written police report; or  if, at the time of Loss or Theft, the personal money was not carried with You or held in a locked safety deposit facility.	
£50 Excess)  Excluded Countries	The geographical area which <b>You</b> are entitled to travel to is shown on <b>your Policy schedule</b> .  No cover is provided for claims arising where <b>You</b> have travelled to a specific country or to an area where, prior to <b>your Trip</b> commencing, the Foreign and Commonwealth Office (FCO) have advised against all (but essential) travel.	Pages 10 and 11, 'Geographical Areas' and Page 15, General Exclusions, numbers 4 and 13
Age Limits	To be eligible for cover all persons must be 75 years of age or under at the date of buying this insurance. The person buying this insurance must be 18 years of age or over at the date of purchase.	Page 9, 'Age Limits'
Residency	You and all other insured persons must have your main Home in the UK, have a UK National Insurance number and be registered with a General Practitioner in the UK at the time You buy or renew this policy.  Residents of the Channel Islands and Isle of Man must have their main Home in the Channel Islands or the Isle of Man respectively and be registered with a local Doctor.	Page 8, 'Residency'
Sports and Activities	You must contact the CoverForYou Sales and Support Team by e-mailing direct-sales@coverforyou.co.uk if You are planning to participate in a sport or activity which is not shown in the list of covered activities on pages 29 to 36 of the policy wording. Please note that if using a two-wheeled motor vehicle as a driver or passenger You must wear a crash helmet and the driver must hold a valid UK .license, or if You are a passenger the driver must hold a license permitting him or her to drive the two-wheeled motor vehicle under the laws of the country in which your are travelling.	Pages 7 and 32 to 40, 'Sports and Activities' and Page 13 and 14, General Exclusions, number 10
Upgrades	By paying an additional premium <b>You</b> are entitled to upgrade <b>your</b> policy to include Winter sports cover, Golf cover, Business cover, Wedding cover, Cruise cover, <b>Natural catastrophe</b> Cover or an <b>Excess</b> waiver. Please call the CoverForYou Sales and Support Team on 0203 137 8981 for further details.	Pages 8 and 38 to 45, 'Sports and Activities' and Page 15, General Exclusions, number 10
Law and Jurisdiction	This policy will be governed by English law and <b>You</b> and <b>We</b> agree to submit to the courts of England and Wales to determine any dispute arising under or in connection with it, unless <b>You</b> reside in Scotland, Northern Ireland or the Isle of Man, in which case the law applicable to that jurisdiction will apply and its courts will have exclusive jurisdiction, unless agreed to the contrary by <b>us</b> before the start date of <b>your</b> policy. The terms and conditions of this policy will only be available in English and all communication relating to this policy will be in English.	Page 7, 'Law and Jurisdiction'

#### **PERIOD OF INSURANCE**

Cover for cancellation starts at the time **you** book the **trip** or pay the insurance premium, whichever is later. If **you** have arranged an Annual Multi-**trip** policy, cover for cancellation starts at the time that **you** book the **trip** or the first day of the **period of cover** as shown on **your policy schedule**, whichever is later. For all types of policies cover for cancellation ends as soon as **you** start **your trip**.

Cover under all other sections starts when **you** leave **your home** address in the **United Kingdom** (but not earlier than 24 hours before the booked departure time) or from the first day of the **Period of cover** as shown on **your Policy schedule**, whichever is the later.

Cover ends when you return to your home address in the United Kingdom (but not later than 24 hours after your return to the United Kingdom) or at the end of the Period of cover as shown on your policy schedule, whichever is earlier. If you have arranged a One-Way policy, cover ends 24 hours after you first leave immigration control in your final country of destination or at the end of the period of cover as shown on your Policy schedule, whichever is earlier. Cover cannot start after you have left the United Kingdom. Each trip must begin and end in the United Kingdom. If You have purchased a Single trip You are covered for one trip of up to 185 days (94 days if You or anyone insured on this policy are aged 56 years or over at date of purchase). The start and end dates of your trip are set out on your policy schedule.

If **you** have purchased an Annual Multi-**trip** policy, you are covered to travel as many times as **you** like within the **Period of cover** provided no single **trip** lasts longer than the following durations.

- » Silver cover 31 days
- » Gold cover 45 days
- » Platinum cover 62 days

If **You** have purchased a Winter Sports Annual Multi-**Trip** policy, cover is also provided for up to 17 days in total for winter sports within the **Period of cover**. Cover is only provided in the **United Kingdom** if **You** stay in accommodation which **You** have paid for in advance of the date **You** depart on **your Trip** or if **You** have paid for **Public transport** or air fares in advance of the date of departure to enable **You** to reach **your** destination in the **United Kingdom**. All trips within the **United Kingdom** must be for at least two nights away from where **You** usually live.

#### 'COOLING-OFF' PERIOD AND YOUR RIGHT TO CANCEL YOUR POLICY

If this cover is not suitable for **You** and **You** want to cancel **your** policy, **You** must contact CoverForYou within 14 days of buying **your** policy or the date **You** receive **your** policy documents. In line with the terms outlined below CoverForYou will refund a proportion of the premium **You** have paid within 30 days of the date **You** contact the CoverForYou Sales and Support Team to ask to cancel the policy.

If **You** are a Single **Trip Policyholder**, **We** will not refund **your** premium if **You** have travelled or made a claim before **You** asked to cancel the policy within the 14-day period.

If **You** are an Annual Multi-**Trip Policyholder** and **You** have travelled or made a claim before **You** asked to cancel the policy within the 14-day period, **We** will only refund a proportionate amount of **your** premium.

To obtain a refund, please write to

CoverForYou Sales and Support Team,

Suite D0060, The Long Lodge, 265 - 269 Kingston Road, Wimbledon, London, SW19 3FW,

e-mail directsales@coverforyou.co.uk or phone 0203 137 8981.

#### **CLAIM NOTIFICATION**

You can make a claim for all sections by contacting:

Claims Settlement Agencies, 308-314 London Road , Hadleigh Benfleet Essex SS7 2DD

Phone: **00 44 (0) 844 375 6155** E-mail: **info@csal.co.uk** 

You can make a claim under section Z by:

Contacting the **administrator** on **0333 999 7924** (local rate call) within 2 working days of discovering the incident (or in the event of an incident occurring outside of the **United Kingdom**, within 2 working days of returning to the **United Kingdom**). **You** will be sent a claim form.

#### YOUR RIGHT TO COMPLAIN

**We** are dedicated to providing **You** with a high quality service and want to ensure that this is maintained at all times. If **You** feel that **We** or another party connected with this Policy have not offered a first class service then please contact:

In relation to sales and administration matters:

CoverForYou Complaints Team, Suite D0060, The Long Lodge, 265 - 269 Kingston Road, Wimbledon, London, SW19 3FW. E-mail: complaints@coverforyou.co.uk

In relation to claims for all sections:

Claims Complaints Team. 308-314 London Road

308-314 London

Hadleigh

Benfleet Essex SS7 2DD

Phone: 00 44 (0) 844 375 6155

E-mail: claims-complaints@CoverForYou.co.uk

In relation to claims under section Z:

Citymain Administrators Ltd, Enterprise House, Isambard Brunel Road, Portsmouth, PO1 2RX,

Phone: **0333 999 7924 (local rate call)**E-mail: **customerrelations@citymain.com** 

To help us to deal with your comments quickly, please quote your Policy schedule/claim number and the Policyholder/Insured person's name.

If **You** are still not satisfied with the outcome of **your** complaint, **You** may be entitled to refer the matter to the Financial Ombudsman Service. This will not affect **your** right to take legal action against **us**.

The Financial Ombudsman Service

Exchange Tower London E14 9SR

Phone: 0800 023 4 567 - calls to this number are now free on mobile phones and landlines

0300 123 9 123 - calls to this number cost no more than calls to 01 and 02 numbers

**+44 20 7964 1000** (for calls from outside the UK)

Fax: 020 7964 1001 (main fax)

E-mail: complaint.info@financial-ombudsman.org.uk

You are also able to use the EC On-line Dispute Resolution (ODR) platform at http://ec.europa.eu/consumers/odr/ who will notify FOS on Your behalf.

# ARE WE COVERED BY THE FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)?

**We** are covered by the Financial Services Compensation Scheme (FSCS). **You** may be entitled to compensation from the scheme in the unlikely event **We** cannot meet **our** obligations to **You**. This depends on the type of insurance and the circumstances of the claim. Further information about the compensation scheme arrangements is available from the FSCS (www.fscs.org.uk).

# **TABLES OF BENEFITS**

# \* Excess

When claiming under certain sections listed in the following tables, **You** have to pay the first part of a claim.

The **Excess** will apply to each person claiming, and to each incident and to each section of the policy under which a claim is made.

#### TABLE OF BENEFITS FOR SINGLE TRIP AND ANNUAL MULTI-TRIP COVER

A Cancelling your trip   2,200	Sec tion	Benefits	Silver Cov	ver	Gold Cov	ver	Platinum (	Cover
Medical and other expense outside of the United Kingdom Emergency dental treatment   E500   E100   E500   E75   E10,000,000   E50   E50   E500   E50	Sec tion	belletits	Sum insured up to:	Excess*	Sum insured up to:	Excess*	Sum insured up to:	Excess*
Emergency dental treatment	Α	Cancelling <b>your trip</b>	£2,000	£100	£5,000	£75	£7,500	£50
B2	B1	•	£10,000,000	£100	£10,000,000	£75	£10,000,000	£50
		Emergency dental treatment	£500	£100	£500	£75	£750	£50
Mugging benefit	B2	•	£5,000	£100	£10,000	£75	£15,000	£50
C         Cutting your trip short         £2,000         £100         £5,000         £75         £7,500         £50           D1         Missed departure         NII         NII         £250         NII         £500         NII           E1         Travel delay         £20 for each full 12 hour delay up to £100         £25 for each full 12 hour delay up to £100         £25 for each full 12 hour delay up to £2,000         £25 for each full 12 hour delay up to £250         NII         £35 for each full 12 hour delay up to £250         NII         NII hour delay up to £250         £25 for each full 12 hour delay up to £250         NII         NII hour delay up to £250         £50           E2         Abandoning your trip         £2,000         £100         £2,000         £75         £3,000         £50           F1         Personal belonging and baggage         £1500         £100         £2,000         £75         £3,000         £50           Including: One Item/Pair or set of Items illinit         £150         £150         £200         £250         £250           F2         Delayed baggage         £200         £100         £250         £75         £300         £50           F2         Delayed baggage         £200         £100         £300         £75         £500         £50	В3	Hospital benefit	Nil	Nil	hour period up to	Nil		Nil
D1         Missed departure         Nil         Nil         £250         Nil         £500         Nil           D2         Missed connection         Nil         Nil         £250         Nil         £500         Nil           E1         Travel delay         £20 for each full 12 hour delay up to £100         £25 for each full 12 hour delay up to £250         Nil         £35 for each full 12 hour delay up to £250         Nil         £35 for each full 12 hour delay up to £250         Nil         £35 for each full 12 hour delay up to £250         Nil         £35 for each full 12 hour delay up to £250         Xil         £35 for each full 12 hour delay up to £250         £50         £75         £3,000         £50           F1         Personal belonging and baggage         £1,000         £100         £2,000         £75         £3,000         £50           E200         £100 delaw full delaw full delaw full delaw full delaw full delawage, The £ Loss         £200         £250         £75         £300         £50           F2         Delayed baggage         £50 after each 12 hour period of delay up to £200         £100 after each 12 hour period of delay up to £200         £100 after each 12 hour period of delay up to £200         £100 after each 12 hour period of delay up to £200         £50 after each 12 hour period of delay up to £200         £100 after each 12 hour period of delay up to £200         £100 afte	B4	Mugging benefit	£100	Nil	£200	Nil	£250	Nil
D2   Missed connection   Nil   E250   Nil   E500   Nil	C	Cutting <b>your trip</b> short	£2,000	£100	£5,000	£75	£7,500	£50
F1	D1	Missed departure	Nil	Nil	£250	Nil	£500	Nil
	D2	Missed connection	Nil	Nil	£250	Nil	£500	Nil
P1	E1	Travel delay	hour delay up to	Nil	hour delay up to	Nil	hour delay up to	Nil
Including: One item/Pair or set of items   Including: Valuables   Imit   Including: Cash   Including: Cash   Imit   Including: Cash   I	E2	Abandoning <b>your trip</b>	£2,000	£100	£5,000	£75	£7,500	£50
	F1	Personal belonging and <b>baggage</b>	£1,000	£100	£2,000	£75	£3,000	£50
Accidental damage, Theft & Loss		3	£150		£200		£250	
Theft & Loss   Page   Delayed baggage   So0 after each 12		Including: Valuables limit	£150		£200		£250	
hour period of delay up to £100		<b>3</b> ·	£200	£100	£250	£75	£300	£50
Including: Cash limit	F2	Delayed <b>baggage</b>	hour period of delay	Nil	12 hour period of	Nil	hour period of delay	Nil
Including: Cash limit if 17 years of age or under   £25	F3	Personal money	£200	£100	£300	£75	£500	£50
age or under           F4         Passport and travel documents         £100         Nil         £150         Nil         £250         Nil           Z1         Inclusive gadget cover Please see section Z2 for optional upgrades         £200         £100         £250         £75         £300         £50           G         Personal Accident:         Nil         Nil         £10,000         Nil         £15,000         Nil           Death benefit if between 18 and 75 years of age inclusive         Nil         £5,000         Nil         £5,000         Nil           Death benefit if 17 years of age or under         Nil         Nil         £1,000         Nil         £10,000         Nil         £10,000         Nil         £10,000         Nil         £15,000         Nil           Loss of limb or sight         Nil         Nil         £10,000         Nil         £15,000         Nil         £15,000         Nil           Permanent total disablement         Nil         Nil         £10,000         Nil         £15,000         Nil           H         Personal liability         £2,000,000         £100         £2,000,000         £75         £2,000,000         £50           I         Legal expenses         £5,000 <th< th=""><th></th><td>Including: Cash limit</td><td>£150</td><td></td><td>£200</td><td></td><td>£250</td><td></td></th<>		Including: Cash limit	£150		£200		£250	
The composition of the composi		· · · · · · · · · · · · · · · · · · ·	£25		£50		£75	
Please see section Z2 for optional upgrades   Please see section Z2 for optional upgrades   Personal Accident:   Nil   Nil   £10,000   Nil   £15,000   Nil	F4	Passport and travel documents	£100	Nil	£150	Nil	£250	Nil
G         Personal Accident:         Nil         Nil         £10,000         Nil         £15,000         Nil           Death benefit if between 18 and 75 years of age inclusive         Nil         £5,000         Nil         £5,000         Nil         £5,000         Nil         £5,000         Nil         £5,000         Nil         £1,000         Nil         £1,000         Nil         £1,000         Nil         £1,000         Nil         £10,000         Nil         £15,000         Nil         £50         £50         £50         £50         £50         £50         £50         £50         £50         £50         £50         £50         £50         £50         Nil         £250 per day up to £2,500         Nil         £250 per day up to £2,500         Nil         £250 per day up to £2,500         Nil         £350         Nil         £50 per day up to £2,500         Nil         £500         Nil         £500         Nil         £250 per day up to £350         £500         Nil         £2,500         Nil         £2,500         Nil         £2,500         Nil	<b>Z</b> 1	Please see section Z2 for optional	£200	£100	£250	£75	£300	£50
years of age inclusive           Death benefit if 17 years of age or under         Nil         £1,000         Nil         £1,000         Nil         £1,000         Nil         £1,000         Nil         £1,000         Nil         £15,000         Nil         Nil         £15,000         Nil         £15,000         Nil         £15,000         Nil         £15,000         Nil         £15,000         Nil         £15,000         Nil         £10,000         £75         £2,000,000         £50         £50         £1         Legal expenses         £5,000         Nil         £10,000         Nil         £15,000         Nil         £15,000         Nil         £15,000         Nil         £250 per day up to £2,500         Nil         £200 per day up to £2,500         Nil         £250 per day up to £2,500         Nil         £500         Nil         £500 per day up to £2,500         Nil         £500 per day up to £500         Nil         £500 per day up to £500         Nil         £500	G	Personal Accident:	Nil	Nil	£10,000	Nil	£15,000	Nil
Loss of limb or sight         Nil         Nil         £10,000         Nil         £15,000         Nil           Permanent total disablement         Nil         Nil         £10,000         Nil         £15,000         Nil           H         Personal liability         £2,000,000         £100         £2,000,000         £75         £2,000,000         £50           I         Legal expenses         £5,000         Nil         £10,000         Nil         £15,000         Nil           J         Hijack         £150 per day up to £1,500         Nil         £200 per day up to £2,000         Nil         £250 per day up to £2,500         Nil         £500         Nil           K         Uninhabitable accommodation         £200         Nil         £350         Nil         £500 per day up to £350         Nil         £500 per day up to £500         Nil         £500         Nil           L         Pet care         £25 per day up to £250         Nil         £350         Nil         £500 per day up to £500         Nil         £500         Nil			Nil	Nil	£5,000	Nil	£5,000	Nil
H         Permanent total disablement         Nil         £10,000         Nil         £15,000         Nil           H         Personal liability         £2,000,000         £100         £2,000,000         £75         £2,000,000         £50           I         Legal expenses         £5,000         Nil         £10,000         Nil         £15,000         Nil           J         Hijack         £150 per day up to £1,500         Nil         £200 per day up to £2,500         Nil         £250 per day up to £2,500         Nil           K         Uninhabitable accommodation         £200         Nil         £350         Nil         £500         Nil           L         Pet care         £25 per day up to £250         Nil         £35 per day up to £350         Nil         £50 per day up to £500         Nil           M1         Scheduled airline failure         £2,500         Nil         £2,500         Nil         £2,500         Nil		,	Nil	Nil	£1,000	Nil	£1,000	Nil
H         Personal liability         £2,000,000         £100         £2,000,000         £75         £2,000,000         £50           I         Legal expenses         £5,000         Nil         £10,000         Nil         £15,000         Nil           J         Hijack         £150 per day up to £1,500         Nil         £200 per day up to £2,500         Nil         £250 per day up to £2,500         Nil           K         Uninhabitable accommodation         £200         Nil         £350         Nil         £500         Nil           L         Pet care         £25 per day up to £250         Nil         £35 per day up to £350         Nil         £50 per day up to £500         Nil           M1         Scheduled airline failure         £2,500         Nil         £2,500         Nil         £2,500         Nil		Loss of limb or sight	Nil	Nil	£10,000	Nil	£15,000	Nil
I         Legal expenses         £5,000         Nil         £10,000         Nil         £15,000         Nil           J         Hijack         £150 per day up to £1,500         Nil         £200 per day up to £2,500         Nil         £250 per day up to £2,500         Nil           K         Uninhabitable accommodation         £200         Nil         £350         Nil         £500         Nil           L         Pet care         £25 per day up to £250         Nil         £350         Nil         £50 per day up to £500         Nil           M1         Scheduled airline failure         £2,500         Nil         £2,500         Nil         £2,500         Nil		Permanent total disablement	Nil	Nil	£10,000	Nil	£15,000	Nil
J         Hijack         £150 per day up to £1,500         Nil         £200 per day up to £2,000         Nil         £250 per day up to £2,500         Nil           K         Uninhabitable accommodation         £200         Nil         £350         Nil         £500         Nil           L         Pet care         £25 per day up to £250         Nil         £35 per day up to £350         Nil         £50 per day up to £500         Nil           M1         Scheduled airline failure         £2,500         Nil         £2,500         Nil         £2,500         Nil	Н	Personal liability	£2,000,000	£100	£2,000,000	£75	£2,000,000	£50
K         Uninhabitable accommodation         £200         Nil         £350         Nil         £500         Nil           L         Pet care         £25 per day up to £250         Nil         £35 per day up to £350         Nil         £50 per day up to £500         Nil           M1         Scheduled airline failure         £2,500         Nil         £2,500         Nil         £2,500         Nil	I	Legal expenses	£5,000	Nil	£10,000	Nil	£15,000	Nil
L         Pet care         £25 per day up to £250         Nil £35 per day up to £350         Nil £50 per day up to £500         Nil £500         Nil £500         Nil £2,500           M1         Scheduled airline failure         £2,500         Nil £2,500         Nil £2,500         Nil         Nil £2,500         Nil	J	Hijack		Nil	. , .	Nil	. , ,	Nil
£250     £350     £500       M1     Scheduled airline failure     £2,500     Nil     £2,500     Nil     £2,500     Nil	K	Uninhabitable accommodation	£200	Nil	£350	Nil	£500	Nil
	L	Pet care		Nil		Nil		Nil
M2 End-Supplier failure Nil Nil Nil Nil £2,500 Nil	M1	Scheduled airline failure	£2,500	Nil	£2,500	Nil	£2,500	Nil
	M2	End-Supplier failure	Nil	Nil	Nil	Nil	£2,500	Nil

#### \*Excess

If You need to make a claim under certain sections listed in the table above, We will deduct the amount shown in respect of the policy Excess from the sum We pay You for any valid claim. The Excess will apply to each person claiming, and to each incident and to each section of the policy under which a claim is made except for section Z where the excess applies per claim per policy except for Groups of individuals where it applies per person. When dealing with claims under section A where a claim is being made for cancelling more than one Trip due to one incident, an excess for each person claiming and for each Trip will be deducted.

By paying the required premium for an Excess waiver, all excesses referred to in the table above or below will be reduced to nil.

#### TABLE OF BENEFITS FOR WINTER SPORTS COVER

Winter sports cover is only available if You pay the required extra premium.

		Silver Co	ver	Gold Cov	er	Platinum Cover	
Section	Benefits	Sum insured up to:	Excess*	Sum insured up to:	Excess*	Sum insured up to:	Ex- cess*
N1	Winter sports equipment <b>You</b> own	£500	£100	£750	£75	£1,000	£50
	Including: One item/Pair or set of items	£250		£375		£500	
	Hired winter sports equipment	£150		£200		£400	
N2	Winter sports equipment hire	£15 per day up to £250	Nil	£20 per day up to £400	Nil	£25 per day up to £500	Nil
N3	Lift pass	£250	£100	£500	£75	£750	£50
0	Ski pack	£15 per day up to £250	Nil	£20 per day up to £400	Nil	£25 per day up to £500	Nil
Р	Piste closure	£15 per day up to £250	Nil	£20 per day up to £400	Nil	£25 per day up to £500	Nil
Q	Avalanche and Landslide closure	£15 per day up to £250	Nil	£20 per day up to £400	Nil	£25 per day up to £500	Nil
R	Physiotherapy in the <b>United Kingdom</b>	Nil	Nil	£350	Nil	£350	Nil

#### TABLE OF BENEFITS FOR GOLF COVER

Golf cover is only available if **You** pay the required extra premium.

Section		Silver Co	Silver Cover		Gold Cover		Platinum Cover	
	Benefits -	Sum insured up to:	Excess*	Sum insured up to:	Excess*	Sum insured up to:	Ex- cess*	
<b>S</b> 1	Golf equipment	£1,000	£100	£1,500	£75	£2,000	£50	
	Including: One item/Pair or set of items	£250		£375		£500		
<b>S2</b>	Golf equipment hire	£25 per day up to £250	Nil	£40 per day up to £400	Nil	£50 per day up to £500	Nil	
Т	Green fees	£25 per day up to £250	Nil	£40 per day up to £400	Nil	£50 per day up to £500	Nil	

#### **TABLE OF BENEFITS FOR BUSINESS COVER**

Business cover is only available if **You** pay the required extra premium.

Section	Donofte	Silver Cover		Gold Cover		Platinum Cover	
Section	Benefits	Sum insured up to:	Excess*	Sum insured up to:	Excess*	Sum insured up to:	Excess*
U1	Business equipment	£1,000	£100	£1,500	£75	£2,000	£50
	Including: One item/Pair or set of items	£250		£500		£1,000	
	Business samples	£500	£100	£750	£75	£1,000	£50
	Including: One item/Pair or set of items	£250		£375		£500	
U2	Business money	£500	£100	£500	£75	£500	£50
	Including: Cash limit	£300		£300		£300	
V	Replacing staff	£1,000	Nil	£1,500	Nil	£2,000	Nil

#### TABLE OF BENEFITS FOR WEDDING COVER

Wedding cover is only available if **You** pay the required extra premium.

	Benefits	Silver Cover		Gold Cover		Platinum Cover	
Section		Sum insured up to:	Ex- cess*	Sum insured up to:	Excess*	Sum insured up to:	Excess*
W1	Ceremonial attire	£1,000 per person	£100	£1,500 per person	£75	£2,000 per person	£50
W2	Wedding gifts	£500 per couple	£100	£750 per couple	£75	£1,000 per couple	£50
	Including: One item/Pair or set of items	£250		£375		£500	
W3	Wedding rings	£500	£100	£750	£75	£1,000	£50
W4	Photographs and video recording	£500	£100	£750	£75	£1,000	£50

#### TABLE OF BENEFITS FOR NATURAL CATASTROPHE COVER

**Natural catastrophe** cover is only available if **You** pay the required extra premium. The following cover is provided for each **Insured person** in the event **your** outward or return journey is disrupted for more than 24 hours due to a **Natural catastrophe**. The sums insured in the table below will be reduced by 75% in certain circumstances – please see page 29 for full details. No **Excess** will apply to claims made under sections X1 to X8.

Section	Benefits	Silver Cover	Gold Cover	Platinum Cover
	Deficites	Sum insured up to:	Sum insured up to:	Sum insured up to:
X1	Cancellation	£2,000	£5,000	£7,500
Cover for t	the following additional costs:			
X2	Stranded at the United	£100 for a 24 hour delay	£100 for a 24 hour delay	£100 for a 24 hour delay
	Kingdom departure point			
Х3	To reach <b>your</b> intended destination	£200	£200	£200
Х4	Stranded on international connection	£150 for each 24 hours up to £750	£150 for each 24 hours up to £750	£150 for each 24 hours up to £750
Х5	Stranded on <b>your</b> return journey <b>Home</b>	£150 for each 24 hours up to £750	£150 for each 24 hours up to £750	£150 for each 24 hours up to £750
Х6	Travel expenses to get <b>Home</b>	£2,000	£2,000	£2,000
X7	Car parking	£50 for each 24 hours up to £250	£50 for each 24 hours up to £250	£50 for each 24 hours up to £250
Х8	Kennel or cattery fees	£50 for each 24 hours up to £250	£50 for each 24 hours up to £250	£50 for each 24 hours up to £250

#### **TABLE OF BENEFITS FOR CRUISE COVER**

Cruise cover is only available if **You** pay the required extra premium.

Section	Benefits -	Silver Cover Gold Co		d Cover	Platin	um Cover		
Decuion	Delleitts -		Sum insured up to:		Sum insured up to:		nsured up to:	
Y1	Missed port	£50 per p	£50 per port up to £250		£75 per port up to £375		£100 per port up to £500	
Y2	Stateroom/cabin confinement	£50 per 24 ł	nours up to £250	£75 per 24	£75 per 24 hours up to £375		hours up to £500	
Y3	Unused excursions	£300	£100 Excess	£500	£75 Excess	£750	£50 Excess	

#### **TABLE OF BENEFITS FOR GADGET COVER**

Optional **Gadget** Cover Extension is only available if **you** pay the required extra premium. Cover and **Excess** amount applies on a per policy basis except for groups of individuals where it applies per person.

Section	Daniella	Silver Cover		Gold Cov	er	Platinum Cover	
	Benefits	Sum insured up to:	Excess*	Sum insured up to:	Excess*	Sum insured up to:	Excess*
	<b>Gadget</b> Optional Extension 1 Single Item Limit	£1,000 £500	£100	£1,000 £500	£75	£1,000 £500	£50
<b>Z</b> 2	<b>Gadget</b> Optional Extension 2 Single Item Limit	£2,000 £750	£100	£2,000 £750	£75	£2,000 £750	£50
	<b>Gadget</b> Optional Extension 3 Single Item Limit	£3,000 £1,000	£100	£3,000 £1,000	£75	£3,000 £1,000	£50
	Unauthorised Usage	£1,000	Nil	£1,000	Nil	£1,000	Nil

All of this policy is underwritten by HCC International Insurance Company plc, a subsidiary of HCC Insurance Holdings, Inc., HCC International Insurance Company plc is authorised by the Prudential Regulation Authority (PRA) and regulated by the Financial Conduct Authority (FCA) and the Prudential Regulation Authority. Registered in England and Wales No. 01575839. Registered office: 1 Aldgate, London, EC3N 1RE. Financial Services Register number 202655. These details can be checked on the Financial Services Register by visiting: www.fca.org.uk or contacting the Financial Conduct Authority on 0800 111 6768.